

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	1 of 8



General Decalogue of Purchases and Suppliers

VALIDATION ROUTE		
FUNCTION	POST	ORGANIZATIONAL UNIT
PREPARED BY:	SUPPLIER MANAGER	PURCHASING MANAGEMENT
REVIEWED BY:	PURCHASING MANAGEMENT COMPLIANCE AND CORPORATE GOVERNANCE MANAGEMENT	PURCHASING MANAGEMENT COMPLIANCE AND CORPORATE GOVERNANCE MANAGEMENT
APPROVED BY:	PURCHASING MANAGEMENT COMPLIANCE AND CORPORATE GOVERNANCE MANAGEMENT	PURCHASING MANAGEMENT COMPLIANCE AND CORPORATE GOVERNANCE MANAGEMENT

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	2 of 8

CONTENT

1. OBJECTIVES 3

2. SCOPE 3

3. REFERENCE DOCUMENTATION 3

4. RESPONSIBLE 3

5. GENERAL PURCHASING DECALOGUE AGUAS GROUP 4

6. DECALOGUE OF SUPPLIERS AGUAS GROUP 5

7. ESG CRITERIA SUPPLIERS AGUAS GROUP 6

8. CHANGE CONTROL 7

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	3 of 8

1. GOALS

The main objective of this document is to establish a clear and transparent framework for supplier relations, promoting ethical, sustainable, and efficient practices and facilitating the building of strong and lasting relationships with suppliers based on mutual trust and shared benefits.

2. SCOPE

This document applies to all companies that make up the Aguas Group, understood as the group of companies formed by Aguas Andinas SA, Aguas Cordillera SA, Aguas Manquehue SA, Ecoriles SA, Biogenera SA, Hidrogistica SA, Anam SA and any other that may form part of it in the future.

This Decalogue applies to all commercial relationships involving the acquisition of goods and contracting of services carried out by any of the Aguas Group companies, regardless of their nature, price, terms, and conditions.

3. REFERENCE DOCUMENTATION

The reference documentation is as follows:

- Code of Ethics
- Responsible Supplier Relationship Policy.
- Anti-Corruption Policy
- Conflict of Interest Management Procedure
- Instructions for situations of Conflict of Interest and PEP
- Purchasing Procedure
- Tendering Procedure
- SGI 2.0 Model
- Criminal Prevention Policy
- Supplier Integrity and Compliance Manual
- Human Rights Policy

4. RESPONSIBLE

The Financial Department, through the Purchasing Department and its supplier department, is responsible for ensuring the validity and updating of this Decalogue.

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	4 of 8

5. GENERAL PURCHASING DECALOGUE AGUAS GROUP

This document seeks to ensure fair, competitive, and transparent bidding and contracting processes, prioritizing the efficient use of resources and avoiding any type of discrimination or favoritism. The guiding principles of procurement at the Aguas Group are transparency, integrity, free competition, equal treatment and non-discrimination, and efficient and effective resource management, principles that seek to ensure a fair contracting process.

1. **Transparency:** Information about procurement processes must be accessible to all stakeholders, ensuring the disclosure of bidding conditions, evaluation results, and awards.
2. **Probity:** Refers to the integrity and honesty of the actions of the members of the Aguas Group involved in purchasing, avoiding conflicts of interest or their management, and any type of irregularity.
3. **Open competition:** All those who meet the requirements established in the bidding rules, have the right to participate in the process, without unjustified restrictions.
4. **Equal Treatment and Non-Discrimination:** All bidders must be treated equitably, without favoring some over others for arbitrary reasons.
5. **Efficiency:** Purchases must be made in such a way as to obtain the best possible result with the available resources, seeking the most favorable cost-benefit ratio.
6. **Effectiveness:** Purchasing must respond to the actual needs of the Aguas Group, ensuring that the goods and services acquired or contracted are used effectively to achieve their objectives.

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	5 of 8

6. Decalogue of Suppliers of the Aguas Group

The Aguas Group developed a Supplier Policy expressing its commitment to extending sustainable development to its entire value chain, establishing long-term relationships with suppliers of goods and services, based on the principle of shared value.

Commitments expected from suppliers.

In its Supplier Policy, the Aguas Group subscribes to a series of commitments and expects exemplary practices and conduct from its suppliers of goods and services, as reflected in this decalogue:

- **Legal and Contractual Compliance:** Strictly adhere to current legislation and the commitments assumed in contracts, ensuring rigor in all operations.
- **Adoption of Corporate Standards:** Understand and apply the Aguas Group's corporate standards, detailed in the Supplier Relations Policy, integrating them into its internal processes, policies, regulations, systems, and procedures.
- **Commitment to the Compliance Management System :** Demonstrate a firm commitment to the Aguas Group's Compliance Management System, ensuring compliance with our policies, procedures, and other documents that comprise it.
- **Commitment to respect for human rights:**
Suppliers must ensure that the fundamental rights of their workers, contractors, and subcontractors are fulfilled in accordance with the ILO Declaration on Fundamental Principles and Rights at Work. They must respect and promote freedom of association and the effective right to collective bargaining, the elimination of forced or compulsory labor, the abolition of child labor and human trafficking, and the elimination of discrimination in respect of employment and occupation.
- **Recognition of the existence of the Whistleblower Channel:** which can be accessed through the corporate website, a confidential and anonymous channel (as appropriate) to report any irregularity that could imply a violation of laws, the company's principles, its Values, the Code of Ethics, the Crime Prevention Model of Law No. 20,393, the Anti-Corruption Policy and the Procedures that comprise it, the Human Rights Policy or any situation related to discrimination and/or inequitable situations and workplace and/or sexual harassment, and to actively collaborate in internal investigations when required. Understanding that this is a claim and remediation measure implemented by the Aguas Group.
- **Occupational Health and Safety:** Maintain and safeguard the health and safety conditions of all employees, both our own and subcontracted, promoting a safe work environment through training, information, first aid, hygiene, and proper use of personal protective equipment.
- **Respectful Treatment and Quality of Service:** Suppliers or their contractors must maintain a respectful and courteous conduct at all times toward the Aguas Group's customers and employees, ensuring the Group's high standards of quality of service.
- **Environmental Protection and Care:** Develop activities that optimize the consumption of natural resources, minimizing negative environmental impacts and disruptions to communities. We also seek to promote the circular economy, reducing emissions and waste, and positively impacting the protection of biodiversity.

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	6 of 8

- **Rigorous Ethical Behavior:** Suppliers must conform all actions to ethical standards similar to those of the Aguas Group, especially those indicated in the Supplier Relations Policy.
- **Providing Timely and Reliable Information:** Provide the Aguas Group with accurate and timely information whenever requested, ensuring the transparency and reliability of the data.
- **Protecting Image and Reputation:** Protect the reputation of the Aguas Group, avoiding any activity or conduct that could negatively affect it or compromise its public image.

ESG Criteria for Suppliers of the Aguas Group

At [Grupo Aguas](#), we are committed to sustainability and encourage all our suppliers to share our vision. Therefore, we have integrated **ESG (Environmental, Social, and Governance) criteria** as **essential factors** in our supplier selection process.

Environmental criteria ([AE](#)):

- **Carbon footprint:** Evaluate the amount of greenhouse gas emissions generated by the supplier's operations and its supply chain.
- **Energy Use:** Consider the type of energy used by the supplier and its energy efficiency.
- **Waste management:** Analyze how the supplier manages its waste, promoting reduction, reuse, and recycling.
- **Water consumption:** Evaluate responsible water use and the implementation of measures to reduce consumption.
- **Biodiversity:** Consider the supplier's impact on biodiversity and the implementation of measures to protect it.
- **Use of materials:** Evaluate whether the supplier uses sustainable materials and reduces the use of hazardous or polluting materials.

Social criteria (S):

- **Labor rights:** Ensure that the supplier respects the labor rights of its employees, including fair wages, safe working conditions, and reasonable hours.
- **Diversity and inclusion:** Promote diversity and inclusion within the supplier's workforce, fostering equal opportunities.
- **Safety and health:** Evaluate the supplier's safety and health policies and practices to prevent workplace accidents and occupational diseases.
- **Community Development:** Consider the provider's impact on the local community and its commitment to social development.
- **Human rights:** Ensure that the supplier respects human rights throughout its supply chain, promoting freedom of association, the effective right to collective bargaining, the elimination of forced or compulsory labor, the abolition of child labor and human trafficking, and the elimination of discrimination in employment and occupation.
- **Customer Relationships:** Analyze how the supplier relates to its customers, ensuring transparency and customer satisfaction.

Governance criteria (G):

- **Transparency and Ethics:** Evaluate transparency and ethics in supplier management, including the fight against corruption and bribery.

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	7 of 8

- **Regulatory Compliance:** Verify that the supplier complies with all applicable laws and regulations, both nationally and internationally.

EXCHANGE CONTROLS

CHANGE CONTROL		
VERSION NO.	DATE	OBSERVATIONS
0	28/02/2019	Not Applicable
01	05/28/2018	<p>Related companies are included</p> <p>Critical validation fields are included for supplier creation</p> <p>Weekly report of modifications to the teacher is included</p> <p>Transactions affecting master modification and creation are included.</p>
02	28/02/2019	<p>The supplier creation form has been modified, which includes:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Good or Service. <input type="checkbox"/> Estimated purchase amount. <input type="checkbox"/> Deadline. <input type="checkbox"/> Annual Supplier Billing. <input type="checkbox"/> Compliance Policy Adherence Form. <input type="checkbox"/> Conflict of Interest Form. <input type="checkbox"/> PEPS form. <p>The last 3 forms are for services older than 3 months, not for purchases. sporadic goods.</p> <p>If the supplier is a new company, legal and financial documentation must be attached.</p> <p>requested.</p>

State:	Current	Name:	Guy:	Suppliers Policy
Version number:	04		Code:	
Effective date:	August 2025		Page:	8 of 8

03	02/18/2021	<p>General procedure updated: Chapter on supplier monitoring is incorporated. Compliance procedures are incorporated SAP tool, transaction ZSIDP, is incorporated to control requirements in the supplier master. The company ESSAL is eliminated from the procedure</p>
04	08/28/2025	<p>Update of the Supplier Decalogue according to the 9 areas that govern the Aguas Group. Inclusion of Criteria (ESG)</p>